



<b>Position:</b>	<b>Member Experience Ambassador (Summer Student)</b>
<b>Status:</b>	<b>Full-Time, Term (May to August 2026 – 4 Months)</b>
<b>Location:</b>	<b>Winnipeg Branch</b>
<b>Posting Closes:</b>	<b>April 17, 2026</b>
<b>Salary:</b>	<b>\$20 - \$22 per Hour</b>

Me-Dian Credit Union is the first Indigenous full-service financial institution to be founded in Canada. Our mission is to provide Financial Services for First Nations, Métis, and Inuit Peoples. We are responsive to the needs of members, no matter where they live or how they choose to access our services. If you are interested in becoming a part of a dynamic and diverse team working in a fast-paced and rewarding career, please consider applying for this opportunity!

### **Why Work with Me-Dian Credit Union?**

At Me-Dian Credit Union (MCU), we are proud to offer a supportive, inclusive, and community-focused workplace rooted in Indigenous values. Our team enjoys a range of meaningful benefits, including:

- **People-first culture** – We value an inclusive and supportive environment, offering cultural awareness sessions, events, and team-building activities.
- **Opportunities for Advancement** – Professional growth through training, mentorship, and career development pathways.

### **Job Purpose**

The Member Experience Ambassador (Summer Student) position supports Me-Dian Credit Union's community engagement and member growth initiatives by assisting with community events, member account documentation preparation, and front-line operational support. The role is designed to provide hands-on experience in business development, member services, and credit union operations while contributing to positive member experience and efficient branch operations during the summer months.

### **Direct Report:**

- Member Account Supervisor

### **Duties and Responsibilities:**

#### *Community Engagement & Business Development Support*

- Assist with the planning, preparation, organization, and execution of community events.
- Attend community events as a Me-Dian Credit Union ambassador.
- Set up event materials, displays, and documentation to support member engagement and outreach.
- Engage with community members to provide general information about Me-Dian Credit Union products and services, referring inquiries to appropriate staff.

#### *Member Account Support & Training*

- Complete training in member account documentation including but not limited to account opening consent forms, and identification requirements and verification standards.
- Assist in preparing account opening consent forms at community events.

Phone: (204) 943-9111  
Fax: (204) 942-3698  
Email: [HumanResources@mediancu.mb.ca](mailto:HumanResources@mediancu.mb.ca)

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- Ensure all documentation is handled accurately, securely, and in compliance and internal policies and confidentiality requirements.

#### *Operational Support & Downtime Activities*

- Greet members in a professional and welcoming manner and provide front-desk coverage when required.
- Support the Member Account team with auditing and filing tasks during non-event periods.
- Assist with member files and documentation to ensure accuracy and completeness.
- Identify and discuss referral opportunities with members, directing them to the appropriate internal teams (e.g., lending, commercial or member services).
- Support a positive membership by maintaining a member-first approach.
- Provide additional member engagement support to member service department as required.

#### **Qualifications:**

- Currently enrolled in post-secondary education or a related field (business, finance, marketing, or community development considered an asset), and returning to studies upon completion of term.
- Must have a valid Class 5 driver's license for travel.
- Must be able to report to work in-person at listed work location.
- Must be able and willing to work flexible hours including evenings and weekends to attend community events offsite.
- Excellent verbal and written communication skills, with an outgoing, approachable personality and a passion for community engagement.
- Strong Commitment to teamwork with the ability to work collaboratively in a team-based organization.
- Lived or professional experience working with Indigenous communities is preferred.

#### **Working Conditions:**

- Flexible working hours
- Work-Life Balance: 37.5 Hours Per Week
- Office Environment

#### **Physical Requirements:**

- Extended periods of sitting in office chair
- Extended periods with computer screen

#### **If you are interested:**

Please email your résumé and cover letter to [HumanResources@mediancu.mb.ca](mailto:HumanResources@mediancu.mb.ca). We would like to thank all candidates interested, however only those selected for further considerations will be contacted for interviews.

*We encourage First Nations, Métis, and Inuit candidates to apply, and welcome applicants from all backgrounds, as Me-Dian Credit Union is committed to building a diverse and inclusive team to serve our members.*

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